



CAPITAL OF KENTUCKY

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Katrisha Waldrige, Commissioner

March 23, 2021

FOR IMMEDIATE RELEASE

CITY OF FRANKFORT STATEMENT REGARDING IT INCIDENT

FRANKFORT, KY – The City of Frankfort is in the process of responding to an IT incident involving unauthorized access to the city’s information technology systems by an unknown third party. The City is addressing this matter with the highest priority and working with outside experts to restore full IT operations responsibly and securely.

On the evening of Sunday, March 21, the City of Frankfort became aware of an unauthorized intrusion into the IT network that disrupted access to some computer servers. Upon discovery, city staff initiated a comprehensive response in accordance with the existing IT incident response plan, including immediately taking some system components offline, and engaging independent IT security and computer forensic specialists to help remediate and investigate the incident. The City is coordinating with federal law enforcement and is also receiving assistance from its insurance provider.

City email and website were unaffected and are operating normally. Although several internal systems are temporarily unavailable, city staff will be using manual procedures where needed and do not anticipate significant disruption to primary citizen or community services. Importantly, the incident has not affected public safety systems, and police, fire and EMS services (including 911 dispatch) have continued operating without disruption.

At this time, the City has no evidence that any information has been misused as a result of this incident. However, the City will be conducting a detailed forensic investigation and is committed to taking all appropriate action in response to the findings.

The City of Frankfort will provide further updates as they are available under the “News & Announcements” section on the homepage of the city website, www.frankfort.ky.gov.